

This English version is made only for publicity purposes. For resolving any dispute and for all legal purposes only the Italian version is valid.

Circular letter of the Institute for Higher Studies regarding the Irnerio Collegio Superiore Halls of Residence

Dear All,

We hereby share some clarifications and updates regarding the Residenza Collegio Superiore Irnerio also as a result of some changes in the General Regulations of the Irnerio Collegio Superiore Halls of Residence published on the Collegio Superiore website and effective as of tomorrow 13.12.2022.

As provided for by the above-mentioned Regulations, the below terms shall be understood as follows:

- a) "Permanent guest" or "assignee": students of the Collegio Superiore, PhD students of the International PhD College (hereinafter I-PHD students), incoming exchange students, and any Visiting Professors/international Fellows and Italian Professors based on specific activities and/or projects;
- b) "Temporary guest": for example, Alumni of the Collegio Superiore, guests of the ISS, etc.;
- c) "External visitor": external daytime visitor as referred to in art. 16;
- d) "Visitor": a visitor using the overnight hospitality service referred to in art. 17.

1) Return of the non-interest-bearing security deposit

Further to some of your suggestions and in agreement with ER.GO, upon check-out you will need to enter or update your IBAN (in your name or co-owned) using the "DOSSIER UTENTE" found in the section (under the header) of the ER.GO website www.er-go.it

This solution will allow to speed up the return of the non-interest-bearing security deposit to permanent guests within 60 days as indicated in the General Regulations of the Residence (art.18 par.9).

2) Providing of bed linens and towels

Next new upcoming permanent guests will have to provide themselves with the linen kit (sheets, towels, pillow and duvet), which will no longer be provided.

Students from previous cohorts and cycles, even if temporarily absent, may continue to keep their kit until final check-out.

On a temporary basis, until further communication, the linen change service is suspended.

Er.GO will assure the supply of mattress covers and bedcovers for each room.

Temporary guests will continue to be provided with linens (sheets, towels and pillow).

3) Bedroom cleaning service

We remind that the bedroom cleaning service has always been scheduled only twice a year, and to minimize any discomfort dates will be scheduled in agreement with the Representatives (for instance, Easter and August).

The procedures to ease the effective performance of this service will be communicated by the front desk colleagues.

Therefore, you must clean your rooms upon departure or can purchase this specific service at the front desk.

Should the room not be cleaned, you will have to pay € 30.00 for the extraordinary cleaning service.

We would like to clarify that although in the past a quick tidying up of the rooms was carried out during the linen change, this service will no longer be carried out.

4) Common spaces cleaning

To ensure the regular cleaning of common spaces, including kitchens, the company in charge of the service operates, as a rule, three times a week. To ease the service performance, you are invited to leave these spaces tidy.

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5) Laundry room

The laundry room was upgraded. An additional dryer has been installed (there are 2 dryers now) as well as the replacement of two new washing machines with increased load capacity and efficiency.

6) Guidelines for recovering from the state of emergency caused by the SARS-CoV-2 pandemic

Following the end of the state of emergency caused by the SARS-CoV-2 pandemic, many of the provisions contained in the ISS circular letter dated October 7, 2021 on combating and containing the spread of the virus are no longer valid. As for Irnerio Collegio Superiore Halls of Residence, we complete the Guidelines for recovering from the state of emergency caused by the SARS-CoV-2 pandemic of the University of Bologna (valid until December 31, 2022).

6.1 Absences and hospitality

Rules regarding absences and hospitality are reestablished as provided for by the General Regulations above-mentioned.

6.2 Isolation

Any guest who is required to isolate for a period due to testing positive for COVID-19 or to having come into contact with someone who is positive must immediately inform the Concierge Service.

6.2.1 Guests subject to isolation measures due to having tested positive for COVID-19 are not required to recycle their rubbish during this period and must collect all their rubbish in a single bag, ensuring that it is securely closed. ER.GO will provide rubbish bags for this purpose which must be placed in front of the room door of the guest concerned on the days and at the times that will be indicated on a case by case basis.

6.2.2 Guests subject to isolation measures due to having tested positive for COVID-19 or to having had contact with someone who is positive must remain in their accommodation in order to avoid the further spread of infection.

6.2.3 Guests subject to quarantine or self-isolation may not leave their room even to access communal areas in the Halls of Residence such as the laundry room, communal kitchen, etc.

6.2.4 During the isolation period, food may be acquired online or through the voluntary actions of the other guests staying in the Halls of Residence.

6.2.5 Purchases must be delivered by leaving them in front of the external door to the accommodation of the guest in isolation, avoiding any contact between the person delivering the purchase and the person in isolation. Delivery of food cooked or prepared in the kitchens of the Halls of Residence is excluded.

6.3 Self-monitoring

As of 1 April 2022, those who have been in close contact with someone who has tested positive for SARSCoV2 will be required to self-monitor. Those who are self-monitoring are required to use protective face masks with an FFP2 rating when indoors or in groups for ten days following the date of last close contact with the person that tested positive.

Those who are self-monitoring must take a rapid antigen or molecular test at the first sign of any symptoms. In the event of a positive result, the affected person must self-isolate. If the result is negative but the person is still symptomatic, they must take a rapid antigen or molecular test on the fifth day following the date of last contact. If it is still negative, they must continue to self-monitor.

6.4 Respiratory protection and correct behaviour

We strongly recommend you read the Guidelines for recovering from the state of emergency providing instructions about respiratory protective equipment and the conduct to be adopted to protect our community.

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7) Night-time hospitality

As per your request, the night-time hospitality rules (art. 17 par.2) have been modified by allowing up to 7 nights of hospitality every 60 days.

The President of the Institute for Higher Studies
Prof.ssa Beatrice Fraboni

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